



Q&A: Bike Storage Room at Main Street Station

Q: Where is the bike storage room located? What is the capacity?

A: The room is located at the southwest corner of the center island at Main Street Station. The room has a capacity of 30 bikes.

Q: How do I become a member?

A: You need to sign a bike storage room agreement form, which is available at the customer service counter at Main Street Station, and pay a usage fee.

Q: What does it cost to use the storage room?

A: The pay-as-you-go rate is \$5 a month, payable in three-month increments. The yearly fee is \$50. The customer service office accepts credit/debit cards as payment.

Q: How do I access my bike?

A: You will be provided with a five-digit access code that you enter into a keypad located next to the storage room door. You can also pay an additional \$10 and get a plastic "smart" card that will also unlock the storage room door without needing to enter a code.

Q: If I no longer need the storage room, can I get a refund for the unused portion of time I paid for?

A: No.

Q: Does the bike storage area have locks for use in securing bikes to racks?

A: No. You need to bring your own bike lock.

Q: Once I have paid for the use of bike storage area, can I reserve a space?

A: No. The spaces are available on a first-come, first-served basis.

Q: What other amenities are in the storage room?

A: The storage room includes a bike repair station and an air compressor as well as a security camera.

Q: What are the hours that I can access my bike?

A: You can access your bike at any time Main Street Station is open. The station is open from **5:30** a.m. to **9:30** p.m. Monday through Friday and **7:30** a.m. to **6** p.m. on Saturday. The station is closed on Sunday.

Q: What should I do if my code or keycard does not work?

A: For assistance, you can visit the Main Street Station customer service office, located at the bottom of the stairway.

Bicycle and Bicycle Amenity Storage Only

This agreement limits VRT’s liability, please read it carefully. Access codes are assigned on a first come-first served basis and availability is not guaranteed. VRT will sell codes to 110% of total capacity of bike storage room. Space at a rack is not guaranteed.

1. This agreement entitles the undersigned (“User”) to store one bicycle only (no motor operated bikes) in the bike storage room (“Room”) and related equipment (helmets, pumps or related clothing) in the immediate vicinity of the locking rack used by User. This agreement expressly prohibits use of the Room and racks for storage of items not related to cycling. Bicycles and related equipment must be locked and secured at all times. Access to the Room is only available during regular operational hours of the Main Street Station facility (“Facility”) and under no circumstance will User have access to the Facility to retrieve equipment outside of regular Facility operating hours.

2. To the maximum extent allowed by applicable law, User hereby releases, waives, discharges and agrees not to sue VRT and/or its directors, officers, employees, and agents from any and all liability to User for any loss, damage, claims or demands related to User’s access to, use of, or storage of equipment or personal property in, the Room.

3. User agrees to pay the listed fee for access to and use of the Room. Once purchased, the code is User’s responsibility and cannot be re-sold, transferred, delegated or shared. Misuse, neglect or sharing of the code will constitute a default under this agreement.

4. User may terminate this agreement before the expiration date by notifying VRT at the Main Street Station customer service desk, or at the Meridian Administration offices at 700 NE 2nd Street Suite 100, Meridian ID 83642. Written notification can also be sent to the aforementioned address. **Early termination will not result in a refund. All fees are non-refundable.**

5. VRT may at any time during the term of this agreement terminate this agreement for any or no reason by providing written notice 30 days prior to termination to User at the email or mailing address provided in this agreement.

6. Upon termination, User may retrieve stored items from the lost and found at Main Street Station at the customer service windows during regular operating hours. User agrees that equipment and personal property not retrieved within 30 days of termination or expiration will be deemed abandoned and VRT may dispose of it as VRT elects, at VRT’s sole discretion.

7. User represents that he or she is a VRT customer and transit system user or has another valid and/or lawful reason to enter the facility and agrees that the Room and rights of access thereto will not be used for any activity prohibited by law.

8. User waives any claim to any right of privacy and expressly grants VRT the right to inspect and examine User’s equipment and personal property stored in the Room at any time, without prior notice, and in VRT’s sole discretion. VRT may inspect User’s equipment and personal property to determine if a health or safety hazard exists, to determine if any terms of this agreement have been violated, or for any other reason.

9. User will retain use of the access code and right to access the Room for the agreed upon term as long as User has not violated any terms or conditions of this agreement, all fees are paid in full and the User information is current. Upon the default of any term or obligation under this agreement by User, VRT may immediately cancel the access code. Termination under this section will not result in a refund. All fees are non-refundable.

10. Upon expiration of the term of this agreement, User must return to the Main Street Station customer service desk or the Meridian Administration offices to renew this agreement and pay the applicable fee(s). Mailed checks, money orders or phone orders will not be accepted. Notwithstanding the foregoing, VRT may at its discretion, refuse to renew this agreement with User upon its expiration. If this agreement is not renewed upon the expiration date User forfeits any rights to access the Room and any stored equipment and personal property will be transferred to the lost and found for retrieval or subsequent disposal.

11. VRT reserves the right to make changes to the bike storage room program at any time. Notices of any changes will be posted on the VRT website.

12. Terms and user fees are listed below:
Cost: **\$15.00/quarter** (payments only allowed in quarterly – 3 month - increments) or;
Annual Cost: **\$50.00**
Convenience Swipe Card (in addition to access code fees): **\$10.00**

Users can pay the applicable fees with a credit or debit card. Other forms of payment are not accepted. User will be required to provide a copy of a driver’s license or passport (military ID also accepted). Driver’s license number (or provided ID #) will be kept on file with this agreement for security purposes.

13. This agreement constitutes the entire agreement between VRT and User for use of the Room and execution of it constitutes acknowledgement by User that User has read, understands and agrees to the foregoing. User represents that User is 18 years of age or older. **All fees are non-refundable.**

User must also complete sections 14-19

USER INFORMATION:

14. Name (print) _____

15. Address _____

City _____ State _____ Zip _____

16. Phone _____

17. Email _____

18. DL # (or apvd ID#) _____

19. Signature _____

_____ Date _____

For Office Use Only

Agreement Term: _____

Issued Code: _____

Description of Equipment Stored: _____